



COMMONWEALTH of VIRGINIA

MIRA E. SIGNER
ACTING COMMISSIONER

DEPARTMENT OF
BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES

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February 20, 2020

[Click here & Type Recipient Address]

RE: Community Resources

Dear Family/Guardian:

As you may be aware, your child's care is being followed by a Registered Nurse with The Office of Integrated Health (OIH) at the Virginia Department of Behavioral Health and Developmental Services (DBHDS). This service came about through a Settlement Agreement that the Commonwealth entered into in 2012. The OIH has a team of Registered Nurse Care Consultants (RNCCs) that provide technical support and educational opportunities to providers and families. Consistent with the goals of DBHDS, OIH's mission is to support a life of possibilities for those with developmental disability (DD) or mental illness by ensuring quality supports and a pathway to community integrated health services. The OIH and the RNCCs serve as a resource for information related to healthcare, wellness, healthcare providers, and health related services. OIH assesses the needs and resources available for providing needed health services and supports to persons with DD and mental illness throughout the Commonwealth.

In 2012, the Commonwealth and the United States Department of Justice (DOJ) entered into a Settlement Agreement to resolve DOJ's claim that the Commonwealth's system of services for individuals with developmental disabilities violated the Americans with Disabilities Act. A packet of information about community resources is being provided to you along with this letter. A RNCC with the Office of Integrated Health (OIH) will be contacting you via phone to follow-up from this letter to engage in a conversation about community resources and answer any questions you may have. Below is listed the RNCCs with DBHDS with their phone numbers. One of the RNCCs on this list will be contacting you.

Joy Fine-Reynolds 804-944-6926

Jessa Layne 804-305-2732

Melissa Blevins 804-944-6917

MaryLou Bryan 804-297-6836

Susan Moon 804-629-8288- If you have any questions before one of the

above nurses calls you, please reach out to Susan Moon.

For more information on the Settlement Agreement visit www.dbhds.virginia.gov/doj-settlement-agreement and for more information on the Office of Integrated Health visit <http://www.dbhds.virginia.gov/office-of-integrated-health#> .

Sincerely,

Susan Moon

Susan Moon, BS, RN
Director, Office of Integrated Health
Department of Behavioral Health and Developmental Services